

Quarterly Report: 1/1/2013 through 3/20/2017

Complaints/Request Recieved

Substantive Response Sent	9/22/2016	Type:		Department:	
Acknowledgement Sent	9/21/2016				
Date Recieved	9/16/2016				

Description	Response
The sidewalk in front of 2645 W. Randol Mill Road was removed for waterline repair and was not repaired when the work was complete.	Arlington Water Utilities determined this damage was a result of a broken fire hydrant due to a vehicle accident and have scheduled a contractor to perform the necessary sidewalk repairs on 9/23/16. Due to the rapid response, the City's response letter was emailed to the citizen at the email address provided on the original complaint form.

Substantive Response Sent	11/3/2016	Type:		Department:	
Acknowledgement Sent	10/18/2016				
Date Recieved	10/4/2016				

Description	Response
The sidewalk in front of 2000 Chalice Road is not clear and safe for pedestrians.	The location has been added to the list of locations to be repaired under the City's Concrete Panel and Sidewalk Replacement Program. We will coordinate with the contractor and schedule construction to begin as soon as possible.

City of Arlington Projects Completed

Abram St. - Street Improvement (SH360-City Limits)	EABPRJB4813981
2014 Residential Rebuilds Phase I	EABPRJB6823027
Miracle Field Resurfacing	EABPRJB6812317